

## FAQ

Last Updated Tuesday, 03 March 2009

Ordering Parts: Options  
US Residents -Ordering online..

If you live in the Continental U.S. you can browse our Parts Bin, find parts you need, add them to your "cart" and "checkout" through our easy 4 step process.

Our shipping is calculated based on your zip code and the collective weight of parts you've added to your cart.

Currently, we offer reasonable shipping to all 49 states through our preferred carrier U.S.P.S. for all items up to 15lbs and/or 30"x30"x16" shipping boxes.

International Orders..

For shipping to Alaska, Hawaii, Puerto Rico, and all international locations, please email us at [partsbinstaff@busbones.com](mailto:partsbinstaff@busbones.com) with your order request, location and a sales representative will respond to you, usually within the same business day. As mentioned above we currently only offer shipping to points in the contiguous United States, however, we welcome your business and are in the process of automating shipping to Eastern Europe (Germany, Great Britain, Scotland, Ireland and Belguim) and Australia mid-Spring of 2009. In the interim if there's parts you need please email us and we'll work with you best we can to arrange special shipment to your country.

Shipping, Oversize or Overweight Shipping..  
Shippers - Conveyors

Currently, Orders will ship via USPS only.

Minimum Shipping..

Our minimum shipping fee is \$4.95 for shipping within the continental United States:

Oversize, Overweight..

If an item we list is "Oversized", like a N.O.S. Body panel, Dash or bumper you'll need to email us -before- purchasing so we can work out an alternate shipping method and calculate the additional shipping/handling charges if needed.

Payment Options and Gateways..

We accept all major credit cards through Paypal. We do not accept checks, purchase orders, money orders or offer C.O.D. deliveries at this time.

When paying through Paypal, you'll have an opportunity during checkout to be directed to the Paypal website. Once you have finished making payment on the Paypal website, remember to click the final "complete" button to be redirected back to our website so your order is finalized.